

Service Agreement

Definition of Terms

In this agreement the terms Finest Emergency Lighting LLC. (We, FEL, US, Finest or similar) shall be defined as, Finest Emergency Lighting, any employee(s), persons authorized to represent, outside vendor authorized or contracted by Finest Emergency Lighting, and individual who has lawfully provided items, products, services or consultations to Finest Emergency Lighting or any of the above. Signatures obtained via E-mail, or digitally will serve as legally binding and valid for all agreements and terms in this contract, and future agreements.

By Signing below I am certifying that I am to be considered the purchaser/customer/purchasing party or such authorized to do so, and permit Authorizing Finest Emergency Lighting and its Staff to render services or goods as defined in the following contract / invoice / applicable documents. The terms (I) or likewise shall be used to represent the buyer/customers/purchasing party/authorized person. By signing this document I assume full responsibility for these decisions, and express the authority to do so. The terms of this agreement are hereby good indefinitely unless another agreement is signed. All dealings, and transactions with Finest Emergency Lighting LLC shall be governed by the terms outlined in this agreement. Electronic Signatures, and initials obtained will serve as legally binding for all aspects.

AGREEMENTS FOR SERVICES & GOODS

I as the buyer, understand that any service provided by Finest or any third party is a process that can leave a vehicle or equipment in a condition that may void a manufacturer's warranty, or violate terms of a factory lease, finance, independent agreement/contract between myself or any other parties or any warranty through a dealership.

I the buyer agree to defend, indemnify and hold harmless Finest Emergency Lighting LLC, or any other responsible parties, and as defined above from any and all losses, costs damages, expenses, claims, judgments or liabilities for personal and bodily injury, including death, or property damage that result from or arise out of the design, or any act of omission in the placement, installation, operation, maintenance or removal of any equipment, accessories, products or services rendered.

I am relieving Finest Emergency Lighting LLC, and the staff assigned to my vehicle of any liability, any violation of any dealership, lease, and finance companies, or original and factory vehicle warranties, or any services or products provided that may alter any agreement with myself/agency and any other party including but not limited to Financial institutions, Safety boards/Committees, Service providers, storage facilities etc) Finest Emergency Lighting is not responsible for any accidental Damages that may occur to a vehicle during the installation.

As a buyer I am aware I am responsible for the knowledge and adherence to Local, State, and Federal Laws, insurance regulations, vehicle ownership, leasing, financing agreements or any other contracts, agreements, pertaining to the outlined vehicle and services, Finest Emergency Lighting is not responsible for any violations of ANY Laws. We are not responsible for misuse or illegal use of any equipment, and are not liable for the uses of your vehicle, or any equipment installed. Any Equipment we install will be detailed in a "Work Order" Any Equipment not listed in that work order HAS NOT been installed by us, we are not responsible for it. Equipment you purchase from us listed as NEW, includes Manufacturer Warranty, which does not cover misuse, intentional damage, or destruction due to any Natural disaster, or accident. Any work completed by another vendor or if upon determination by any member working or representing finest emergency lighting will violate a contract and our warranty terms. We are not responsible for any damage to a Motor vehicle that has been determined as a cause of any installed equipment, vehicle modifications, or as a indirect/ direct result of usage, installation, or operation of any products we sell, or install. We take many measures to safeguard you and your vehicle; however we are not responsible for any damages arising from installation of our equipment, or usage of it.

Insurance/ Liability Waiver

Finest Emergency Lighting LLC, and any employee or subcontractor, or hereby duly authorized party is not responsible for penalties, damages, fees, loss of property, life or and fees thereof incurred due to usage, installation, operation, sales, demonstration of any equipment or service we provide. The buyer is solely responsible for the safety and themselves and others and should follow ALL local, state, federal laws and practices regarding Emergency vehicle lighting, safety and operation. Finest Emergency Lighting is absolved from any liability, present or future from usage, installation, demonstration, sales, or operation of any of our equipment/services.

Deposits & Past Payments

Upon signing this Contract I forfeit the return of any deposit, or payments already made, If for some reason I (the customer) cancel, or do not make the installation date/time as promised, or cannot fulfill any end of the contracted agreement, or the work is canceled/ altered the deposit, or any payments made will not be refunded. Products that are ordered, invoiced, or paid for (in full, or deposit) are non refundable and will remain due, REGARDLESS of any services provided. Finest is not held responsible for any equipment delays or fees incurred based on market conditions, or other factors. Equipment and material costs are due regardless of the labor status, even if the job is terminated or not complet

Vehicle Delivery Fees & Charges/Storage Fees

As outlined below Vehicle Delivery fees/charges will be assessed if not outlined on an original invoice & the service is utilized. I am responsible for the cost of Fuel & Tolls as indicated. Authorization for services in this agreement will extend to and include Fuel & Toll costs assessed by FEL. In the event a customer does not retrieve a vehicle within 48 hours of completion we reserve the right to charge a storage fee of no less than \$45 per day.



Existing Vehicle Conditions

All vehicles/Equipment provided to Finest Emergency Lighting will be inspected by our staff at the time of drop off. We reserve the right to photograph, and inspect the vehicle and any pre-existing damages will be outlined on this form. We are not responsible for any pre existing damage, or further damages that are reasonably believed to be related to, resulting from, or in conjunction with any noted pre existing damage/conditions. Once a Vehicle is released from Finest Emergency lighting to a customer, or authorized agent of the customer it is assumed that vehicle has been returned in the same condition, and no such implication of warranty is expressed or inferred.

Payments & Other Agreements

Finest Emergency Lighting reserves the right to incur additional charges or fees based on complications, revisions, or additional required materials/labor arising from an installation. All contracted dates for services/sales are listed on an invoice. I understand that Finest reserves the right to charge a fee in addition to the listed invoice for any scheduling conflict, rescheduling, or cancellation, in addition to the listed terms regarding deposits. All contractual agreements with Finest Emergency Lighting will be honored and payments due for any additional services/products related to additional work require notification to the customer. Finest The documents attached to this contract will reference all the particular details of this transaction including estimated delivery/completion times, vehicle condition/Pre Existing damages/ additional costs. Financial liability will be placed on the signer of this contact, as well as any Agency, entity, business or third party they represent.

Photography/Video/Media

I agree to allow Finest Emergency lighting and its Employees to Photograph, and or Video my Vehicle prior, during, and after the installation for demonstration purposes of the equipment & services, including locations where work may have been performed. Any content relating to this agreement Finest Emergency Lighting will retain the rights to. Original media, renditions, edits may not be used by any other parties without our written or expressed permission.

Warranty Information

Finest Emergency Lighting will only Warranty any Products Purchased Directly from us in a NEW Condition, and will only be able to warranty a product still warrantied through the manufacturing company, or vendor. If you purchase a product from us that is New the warranty will begin when the manufacturer's warranty begins, and ends when the manufacturer's warranty ends. Warranty for our work will cover any installed products, wiring, or electrical circuitry we provide, and that is listed on an invoice or contract. If any of our installed systems fail, It may be covered up to 1 year unless otherwise noted from the date of the installation, pending conditions, usage, and other factors to ensure that extreme elements, improper use, misintended use, exposure to adverse operation conditions, or anything against the recommendation of Finest Emergency Lighting, or manufacturers of products installed. Electrical components are not to be handled by persons other than our staff. If we find that any of our installation, or equipment was tampered with, altered, removed or otherwise serviced in any way prior to, or during warranty period we have the right to charge you for labor on that repair, as well as void any warranty. Our installers should be the only people to service your product, and our systems are designed to be serviced that way.

Warranty/Usage Information Continued

We are not responsible for misuse, or illegal operation, or usage of any products we install. During the course of installation, Finest Emergency Lighting may be required to move, operate, or test the vehicle we are working on.

Testing may include but not limited to: On-Road operation, sample test drive, checking that all equipment is functional in all operational modes of the vehicle. In almost all cases a test drive will be done to ensure all the equipment is up to standards. Finest may also operate the vehicle if washing is not available on site, or to deliver/pickup the vehicle as outlined in the customer agreement. I absolve Finest Emergency Lighting and all employees, or those contracted under Finest of any liability for operation of the vehicle within the guidelines of this contract. Minimal on road testing, and operating of the vehicle may be done. Our warranty does not cover customer removal of products for any reason. IF you wish to have a vehicle stripped, or products removed that is a service which we bill for. Warranty only covers new products as long as the manufacturer's warranty is valid, and any components installed by us (Circuits, Wiring, Fuses, wire loom and components related to the installation/operation) for 1 year from the date of install. Our Warranty does not extend to any vehicles that have been involved in accidents, damaged due to Fire, Flood, or any other natural disasters, other damage, or environmental conditions, or repaired/modified in any way. This warranty is agreed upon, upon signing the above contract, and should be fully understood by the client, installer, and operators of any vehicle we service. We reserve the Right to Deny, bill for a service, or repair if we feel it is a result of neglect, misuse, improper work done by someone other than us, or if it was tampered with or exposed to conditions, or elements deemed not recommended for lighting, electronics, or products. We have no liability, warranty, or responsibility for any Customer provided items, including any damages, or future repairs, services, warranty claims that may be related to the customer supplied items. It is understood that NO additional work outside of this invoice/contract is expected or expressed, and further additions, alterations, changes, and equipment removal will be treated as a separate billable service.

We reserve the right to bill, for any repair service/diagnosis/inspection/consultation or any other services required by us, or another vendor due to a warranty claim regardless if it is a founded, or unfounded claim.

Payment Agreement

For the terms of this agreement Finest Emergency Lighting shall encompass and include any member, employee, or authorized individual acting on behalf of the company or themselves, as the Buyer will be considered the Company/ Agency outlined in the Credit application, including but not limited too all employees who are listed on any form or contract, or an employee who enters an agreement to do business with us.

By signing this contractual agreement, the individual executing this Application below on behalf of the Buyer, individually and personally, represents and guarantees to Finest Emergency Lighting, and its authorized representatives that: 1) he/she is authorized to execute this Application on behalf of Buyer; 2) the information set forth in this Application is accurate and complete; 3) Buyer agrees that the prevailing party in any proceeding relating to this Application or to resolve a dispute with Finest Emergency Lighting, will be entitled to recover its costs, including attorneys' fees, collection agency fee, from the other party; and 4) the terms and conditions of this Application apply to all sales/services to buyer indefinitely.

Buyer also agrees to pay all bank fees for each check issued by Buyer, to Finest Emergency Lighting which is returned to Finest Emergency Lighting unpaid or marked NSF. We reserve the right to charge a minimum of 3% fee for Credit Card transactions, \$25 for wire transactions, and any other fees deemed necessary that may be in addition to any invoice/price quote.

By signing this Application, Buyer agrees to all of the above and hereby grants Finest Emergency Lighting permission to sell/provide to and continue to sell/provide to Buyer.

Buyer hereby represents and guarantees that it is solvent and that it pays its obligations as they become due. The preceding representation and guarantee will be deemed to be repeated in each purchase by Buyer.

Faxed documents, or documents sent electronically including Digital signatures will be deemed as original and legally binding. Oral agreements will not be considered valid or binding.

That all past due accounts, notes or judgments will automatically draw interest at the current maximum rate allowed for open account transactions in the State of New York in consideration of the credit being extended to the above firm, I personally guarantee all indebtedness hereunder, I further agree that this guarantee is an absolute, completed and continuing one and no notice of indebtedness or any extension of credit already or hereafter contracted by or extended to, need be given. That the contract provided by Finest Emergency Lighting is deemed accurate, correct including and is that all services, products, and other transactions governed by this agreement have been presented and agreed to, including but not limited to work orders, vehicle conditions, invoices, and purchase orders. Upon the time of legally entering this agreement those documents have been furnished and signed as binding.

The invoices associated with this agreement deemed to be correct, and accurate and the payments for the services outlined have been completed to our satisfaction.

The terms may be rearranged, extended and/or removed without notice to me. That I will, within five (5) days from the date of notice of past due account, pay the full amount due, or be subject to a late fee that will be no less than \$25 per 15 days from the Due date or 5% of the balance due every 30 days.

The terms of this contract are binding for all equipment, items, supplies, custom orders or any goods, services or consultations provided by finest emergency lighting.

Legal Company/Business Name If Represented (Blank or N/A if None)

Authorized Signature

Signatory Name (Print)

Date of Agreement

&

FINEST EMERGENCY LIGHTING LLC

Legal Company Name

Authorized Signature

Alex Bonomi - Owner

Signatory Name & Position

WORK ORDER

(All Work Scheduled or performed will appear here or on the attached Invoice which MUST be initialed by the customer)



Vehicle Condition / Reference Ticket

Vehicle Make/Model/Year: Plate/Vin: Color:

Odometer: Fuel Level: _____

Lights/Warning: _____

Other Notable Conditions: (Body Damage, Missing Parts, Deficiencies etc)

Customer Initials To indicate all information is true, and understood that Finest Is not held responsible or liable for any issues listed, or issues that may arise pertaining, or related to any issue listed. As Part of the pickup and Delivery package, the customer is REQUIRED to cover the costs of Fuel, and tolls in the vehicle we are working on. If a Vehicle is left with insufficient fuel for our services, you will be billed a fuel charge. Tolls/Fuel charges are not outlined in any Quotes, and will be billed separately.

Signatures of the above contract denote agreement to these terms

Vehicle Completion Release

I certify that the receiving party has inspected the Vehicle(s) along with a member(s) of Finest Emergency Lighting, and accept the vehicle in its current condition, with no outstanding/New issues or damage, or objections as work has been satisfactorily performed as described. Finest Emergency Lighting is fully absolved of responsibility for the condition of the vehicle now or in the future. I have Checked the Vehicle for any New Damage, Mechanical issues, Major Odometer/Fuel discrepancies, and feel all work has been completed as outlined in this contract.

Customer Signature : _____

Customer Name (Print): _____

By signing below I declare that I have full power, authority, or designated responsibility to make such decisions, commit to the terms, and conditions listed, and do Fully agree and Understand the terms and conditions listed and this shall be considered Legal & binding terms. I understand that I accept financial responsibility for any invoices attached to or referenced in this service agreement, as well as future financial responsibilities. Payment contracts will reference this service agreement, and I am aware & accept these terms. This contract shall serve as a legal & binding document, attesting I agree to all the terms, conditions, and descriptions listed herein.

Customer Signature: _____

Customer Name: _____

If you are a legal/authorized representative of an Agency, Business, or Corporation List their Legal Business Name

Date: _____

Signature of Finest Employee: _____

This Concludes the Service Agreement & warranty Terms. This shall serve as binding for this contract, and all future contracts, communications, goods or services provided or consulted.